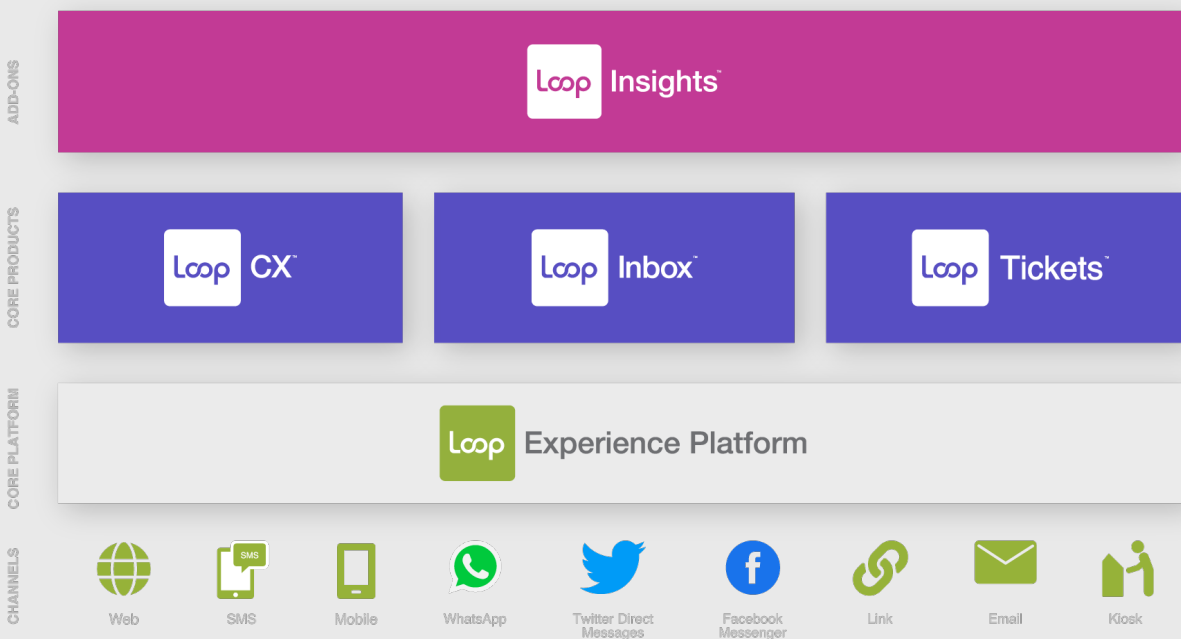


## Real-Time Experience Management for Location-Based Operations

*Combine Real-Time Feedback, Messaging, Ticketing, and Insights with Automation to Deliver an Exceptional Experience.*

Deliver a superior customer experience that goes above and beyond your competitors resulting in reduced churn, increased loyalty, improved operations and increased revenues. Loop is among only a few location-based platforms in the market today that is capable of providing an all-in-one solution that includes both feedback, real-time engagement capabilities, action, as well as rich analytics focused on measuring the customer experience across a wide variety of channels both offline and online.



**Understand the Loop Experience Platform Products**

**VISIT THE WEBPAGE**





## Collect Customer Feedback Throughout the Customer Journey

Use global and local surveys to collect real-time feedback from customers. Use the survey designer to design, distribute, automate action and view insights.



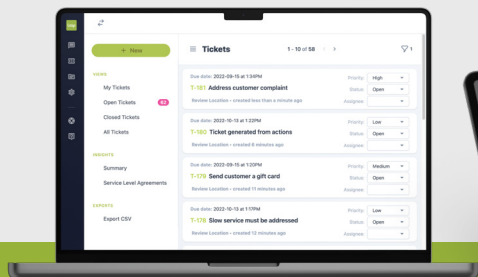
## Shared Inbox for High-Touch Business Messaging

Centralize all your messages and simplify internal collaboration to increase loyalty and retain customers with the team inbox. Keep on top of all customer communications and respond on the channel of their choice.



## Manage Complaints and Close the Loop on Feedback

Manage complaints and adhere to your service level agreements by closing the loop on the feedback you have received on the customer experience. Route to the right team member to action and measure your insights to have an idea of how staff and workflows are performing.



## Measure and Drill Down on the Data You Collected

From front-line employees to operations managers and senior executives, use Loop Insights to view your experience data. From your survey data, to your inbox messages and tickets, gain a better understanding of what is going on in the business to make data-driven decisions.



Benbria is a leader in real-time experience management for location-based operations, helping the world's most customer-centric brands deliver a superior experience that goes above and beyond their competitors. Loop® enables brands to capture feedback and insights related to customer and employee experiences including loyalty, satisfaction and effort, engage to convert and recover, and motivate frontline employees to improve operations, reduce customer churn and increase loyalty.

With over 10 years of experience in over 20 countries and a network of partners, Benbria offers both global reach and local expertise in a variety of industries.